



ColemanSM
HEALTH SERVICES

2021

ANNUAL
REPORT

A YEAR OF TRANSITION

2021

It is the mission of Coleman Health Services to improve the lives of people it serves regardless of their ability to pay.

Coleman delivers mental health, substance use, residential and rehabilitation services.

Coleman supports and empowers its employees through continuous improvement.

A Note From Kris

2021 was a year of transition for Coleman. Nelson Burns, Coleman's CEO since 1985, announced his retirement from that position effective mid-year. The Board hired an executive search firm with experience in nonprofit leadership to assist in finding Nelson's successor. After a months-long nationwide search, Hattie Tracy was selected to be Coleman's third CEO in 43 years. Before her selection, Hattie served as Coleman's Senior Vice President of Clinical Operations.

While there were a number of highly qualified candidates from around the country for the position, the selection committee and the Board found Hattie to be the strongest candidate. The fact that she was already very proficient in all things Coleman meant the transition has been a smooth one for the organization.

Another significant change in 2021 was the rebranding of Coleman from Coleman Professional Services to Coleman Health Services. The brand update came out of the three-year strategic plan the Coleman Board, leadership and staff completed at the end of 2020. The new name and logo better reflect the organization's focus on whole-person treatment.

The COVID-19 pandemic continues to affect our employees, our clients and our business. Coleman is committed to providing the best possible care to our clients, whether in person or via telehealth. The services Coleman provides are more important now than ever.

I am honored to serve as Coleman's Board president and look forward to continuing to serve. Thank you to everyone who helps us pursue our mission.

Kris Syrvalin
President, Board of Trustees

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Employee Results

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Travel Consultant

Fran Lantz
Retired

Heather Madden
Advisory Research
Investment
Management

Chelsea Meng
Memory &
Psychological
Services

George Mitchell IV
Eddy's Bike Shop

Katlynn Sayre
National Industrial
Lumber

Eric Wertz
AAA Akron Auto Club

Nancy Whitehead
Gannette/USA Today
Network



A year of transition in leadership.

Coleman welcomed Hattie Tracy, its 3rd President and CEO since 1978. She follows Nelson Burns who retired after serving the organization for nearly 36 years.



“I entered this field because I wanted to make a difference for the people we serve. Leading Coleman is the best way I can think of to have that positive impact.”

Hattie Tracy | President & CEO

Beginning her tenure in August, Hattie Tracy brings to Coleman twenty years experience of success and innovation in the constantly changing behavioral health industry. Hattie also boasts over 10 years of experience in executive team roles – including Senior Vice President of Clinical Operations at Coleman since 2019. She earned a Master of Public Policy and Administration degree from Kent State University and a Master of Social Work from The Ohio State University. She is a licensed social worker in the state of Ohio.

Hattie praises her predecessor’s stewardship of Coleman’s evolution from the Kevin Coleman Center, with one location in Kent, to a broad organization serving 22 Ohio counties, from the western border to the eastern border.

Leading Coleman’s Trajectory of Growth and Service

Hattie plans to continue the growth entrusted to her and looks forward to adapting services as needed to the communities Coleman serves.

One area of growth is the continual investment in the best technology that meets client and organizational needs.

“We are still being impacted by COVID,” she says.

“Our introduction of telehealth remote counseling and support has made a major difference in how we are able to continue to help our clients”

She adds that continuing telehealth services will be very important as Coleman grows.

Hattie looks forward to expanding the organization in ways that will provide more comprehensive services for its clients – simplifying their mental, behavioral and physical wellness resources.

Examples of expanded services include providing new primary medical care and hiring RNs to coordinate care for our clients between Coleman and physical health care.

Hattie believes these improvements will position Coleman to remain a strong financial organization and make a positive impact in more ways in more communities, carrying on the legacy of Nelson Burns.

Strong, Servant Leadership

Quality behavioral healthcare is needed by many people at various times in their lives. In order to provide that, Hattie believes,

“Put the client and the community’s needs first. I want to be known as a servant leader who works as part of a team helping those who need us while continuing to grow Coleman.”

That principle began for Hattie Tracy right after college when an internship at a law firm convinced her that she wanted a more direct way to help people than through the law. Instead of law school, she began her career for the Appleseed Community Mental Health Center in Ashland, Ohio. She returned to school and studied Social Work, even operating her own small practice. She went from there to Child Guidance & Family Solutions as Senior Director of Clinical Strategy, Community Outreach and Healthcare before joining Coleman.

“I entered this field because I wanted to make a difference for the people we serve. Leading Coleman is the best way I can think of to have that positive impact.” Hattie said.

2021 FY at a Glance



Coleman was designated as a CCBHC (Certified Community Behavioral Health Clinic) in several counties in which it provides services. As a CCBHC, Coleman will also have primary care offered at those locations.



A new era has begun with the changing of the Coleman Professional Services name to Coleman Health Services. The logo represents the seven core values of Coleman with the client at the center.



Average cash on hand for the FY21 was 63 days.



The Rental Management enterprise received a contract to manage 39 group homes located in Marion, Crawford and Seneca Counties.



Residential placements were reduced because of the eviction moratorium and additional funds to keep people housed.



A video surveillance system was installed in four service center locations with the goal of providing employees with both internal and external building area views increasing awareness of activity and providing additional safety for all.



Coleman received a contract with the MHRB serving Belmont, Harrison, and Monroe counties.

Persons Served in Behavioral Health and Rehabilitation

Grand Total of Individuals Served
29,943
Duplicated Count*
70,467

*one individual receiving multiple services

738
Veterans Served

Many Services. One Coleman.

Only Coleman offers comprehensive, whole person treatment to children, adults and families in the communities we serve* – regardless of their ability to pay.

Behavioral Health Services

- Crisis intervention and stabilization
- Addiction treatment
- 24/7 hotline and walk-in appointments available
- Counseling for youth, adolescents, adults and families
- Case management
- Psychiatry

Residential Services Employment Services Support Services

- Peer support
- Elder care services
- Other support services

*Not all services are available in each county we serve. Contact Coleman for a comprehensive list of services by area.

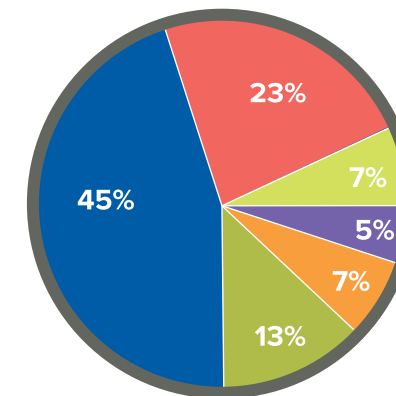
Demographics

Ages of those who use our services



Income of People Served

- KEY
- \$0-\$7,999
 - \$8,000-\$15,999
 - \$16,000-\$23,999
 - \$24,000-\$31,999
 - \$32,000+
 - Unknown



Personnel

A TOTAL OF
824
Employees

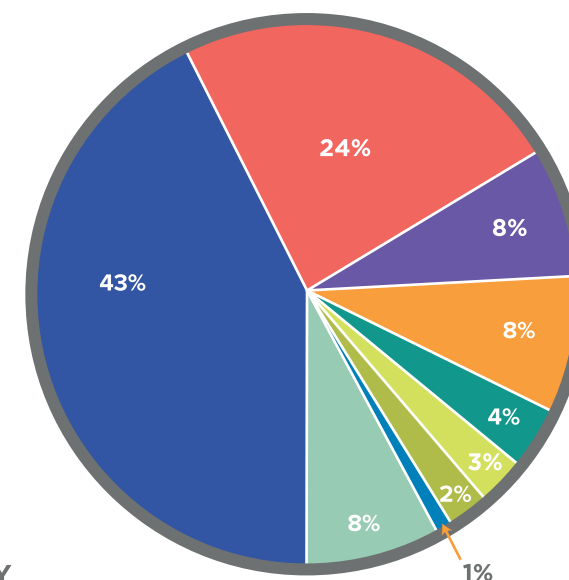
FTE TOTAL OF

717

Revenue Distribution

6/30/21

\$57,896,867



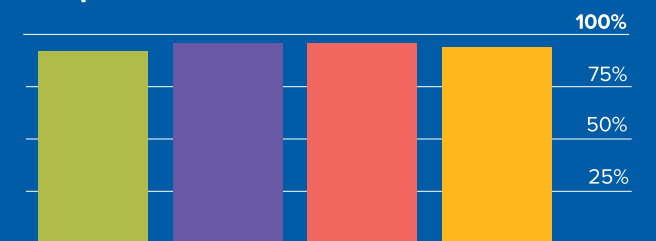
KEY

43% Medicaid	\$ 25,020,304
24% Mental Health & Recovery Boards	\$ 13,732,074
8% Grants	\$ 4,658,141
8% Enterprise Business	\$ 4,511,000
4% Contracts	\$ 2,218,374
3% Commercial Insurance	\$ 1,587,786
2% Employment	\$ 1,066,347
1% Donations	\$ 605,982
8% Other	\$ 4,496,859
TOTAL	\$ 57,896,867

Excerpt from Financial Audit

Coleman Client Perspective

Coleman Health Services surveys our clients every 6 months to ensure we are providing the best quality care. Hear what they have to say...



- A** 92% of active clients responded affirmatively to "...Coleman has improved my life"
- B** 95% of active clients responded that "...Coleman facilities are professional in appearance and cleanliness"
- C** 95% of active clients responded that "...Coleman has a caring and professional clinical staff"
- D** 94% of active clients responded that "...Coleman has highly professional administrative support staff"

"I have raised my three grandsons since 2005 when their parents lost custody of them. They all have significant behavioral health issues and have been seen at Coleman since they were young. Thanks to the wonderful providers at Coleman, they are all doing fine. I could not have raised them without the help of Coleman."

Thank God for Coleman.
Coleman Client - 2021

2021

Many Locations.
Many Services.

One Coleman.

Those six words describe what is truly unique about Coleman Health Services. Many organizations offer some fragments of these services. Coleman offers comprehensive treatment for adults, families, and children - regardless of their ability to pay.

Our services are built upon the pillars of our Mission Statement:

Clinical Services – Foster Recovery

Includes behavioral health, counseling, case management, substance use treatments, walk-in services, psychiatry, and crisis intervention and stabilization. Programs include FIRST (treating first psychotic episode) and Embrace (helping addicted pregnant women to overcome their addiction, in order to have healthier outcomes for themselves and their babies).

Residential Services – Build Independence

Housing assistance, group housing and youth transitional services that include apartment living, budget management classes and other programs that help prepare clients for independent living.

Supportive Services – Transform Lives

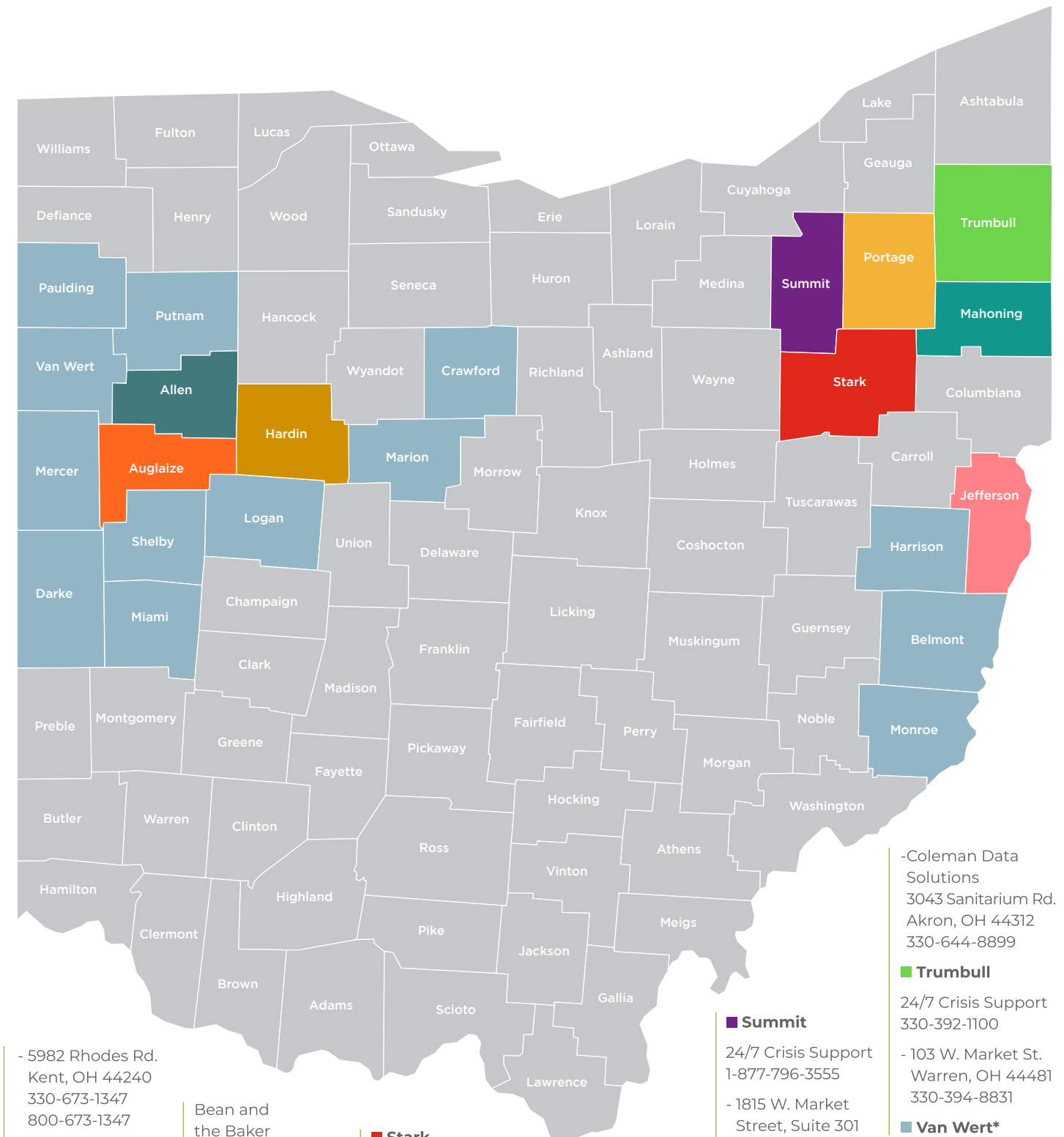
Guardianship, eldercare case management, adult protective services, family care – including adult day care services, pregnancy services and jail liaison support.

Employment Services – Change Destinies

Empower people to complete their education and build the skills they need to secure employment that matches their abilities. It includes job matching, assistance with interviewing, securing transportation and more.

County Key

- **Allen**
24/7 Crisis Support
1-800-567-4673
· We Care Regional Crisis Center
797 S. Main St.
Lima, OH 45804
419-228-4673
· 799 S. Main St.
Lima, OH 45804
419-229-2222
· Changing Seasons
529 S. Elizabeth St.
Lima, OH 45804
562-242-6019
- **Auglaize**
24/7 Crisis Support
1-800-567-4673
· 720 Armstrong St.
Saint Marys, OH 45885
419-300-7630
· 16 E. Auglaize St.
Wapakoneta, OH 45895
567-356-4400
- **Belmont***
NEW location opening in 2022!
- **Crawford***
- **Darke***
- **Hardin**
24/7 Crisis Support
1-800-567-4673
· 775 E. Eliza St.
Kenton, OH 43326
419-675-2243
- **Harrison***
- **Jefferson**
24/7 Crisis Support
740-996-7127
· Gill House
740 N. Sixth Ave.
Steubenville, OH 43952
740-996-7100
· 3200 Johnson Rd.
Steubenville, OH 43952
740-996-7100
· Beacon House
732 N. Sixth Ave.
Steubenville, OH 43952
740-284-1400
- **Logan***
- **Mahoning**
24/7 Help Network
330-747-2696
· 611 Belmont Ave.
Youngstown, OH 44502
330-744-2991
- **Marion***
- **Mercer***
- **Monroe***
- **Miami***
- **Paulding***
- **Portage**
24/7 Crisis Support
1-877-796-3555
· Sue Hetrick Building
3922 Lovers Ln.
Ravenna, OH 44266
330-673-1347
800-673-1347
- **Putnam***
- **Shelby***



- 5982 Rhodes Rd.
Kent, OH 44240
330-673-1347
800-673-1347
- 3920 Lovers Ln.
Ravenna, OH 44266
330-673-1347
800-673-1347
- Coleman Adult Day Services
6695 N. Chestnut St.
Ravenna, OH 44266
330-296-3214
877-345-1180

- Bean and the Baker
107 E Main St.
Ravenna, OH 44266
(330) 296-5488
- **Putnam***
- **Shelby***

- **Stark**
24/7 Crisis Support
330-452-6000
· Coleman Crisis Services
2421 13th St. NW
Canton, OH 44708
330-452-6000

- 400 Tuscarawas St. W, Suite 200
Canton, OH 44702
330-438-2400
- 1410 W. State St.
Alliance, OH 44601
330-823-6932

- **Summit**
24/7 Crisis Support
1-877-796-3555
· 1815 W. Market Street, Suite 301
Akron, OH 44313
330-379-0667

- **Trumbull**
24/7 Crisis Support
330-392-1100
· 103 W. Market St.
Warren, OH 44481
330-394-8831

- **Van Wert***
· 169 5th St. SE, Suite B
Barberton, OH 44203
330-745-9640

- Coleman Data Solutions
3043 Sanitarium Rd.
Akron, OH 44312
330-644-8899

* Funding for services is provided by the county's mental health board. Contact the mental health board for information about locations and services.

2021

Highlights

It's been a year of change and growth. Of building upon the accomplishments of the past and planning for new, positive programs and services to come. It was a time of reflection as we transition from one era to another.

Among the highlights of the past year are:



New, Better Name

In August, 2021 Coleman Professional Services officially became Coleman Health Services. The new name better reflects the organization's focus on whole-person treatment and the fact that Coleman provides more integrated health services than ever before.

Along with this new name came a fresh new logo treatment that represents the seven core values of Coleman Health Services with the client at the center.

\$10M+

\$10 million Plus in State & Federal Grants

We appreciate our donors so much that we want to maximize the impact of their support by diligently seeking additional sources of support.

Over the past year our hard working grant writing team secured more than \$10 million in state and federal grants. Combined with the financial support we receive from individual donors, organizations and businesses – this allows Coleman to help more people in more communities.



\$4 Million SAMHSA Grant with New CCBHC Status

This is Coleman's biggest grant story of the year. By establishing best practices that fully integrate care to clients, the Substance Abuse and Mental Health Services Administration (SAMHSA) awarded Coleman with Certified Community Behavioral Health Clinic (CCBHC) status.

This will expand best practices and bring fully integrated care to many of our locations. As a Certified Community Behavioral Health Clinic, Coleman will provide an expanded array of services and function as a true safety-net behavioral health provider in six designated Ohio counties – Allen, Auglaize, Hardin, Jefferson, Portage, and Stark. Coleman expects to provide CCBHC services to even more individuals.



Online Chat Launch

Visitors to our website can connect with Coleman professionals right away now that our online chat services were launched in 2021. It's a great way to provide immediate direction for people who need help and information right away.

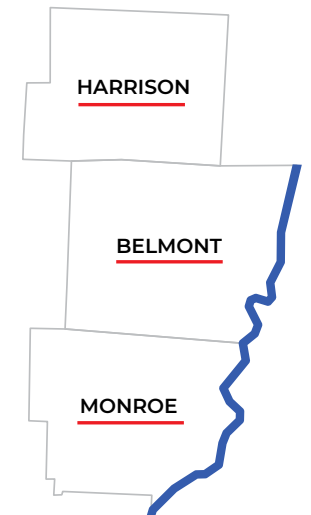


1815 W. Market St.
Ste. 301, Akron, OH 44313

New Summit County Location

Another highlight of the past year is Coleman's move within Summit County to a more spacious facility.

The new office opened in December after the organization sought a larger, more comfortable setting to deliver patient care. The new office space more than quadruples the size of the previous location, enabling Coleman to expand services and staff to better meet the growing needs of the community.



Coleman Health Services Comes to Belmont, Harrison, & Monroe Counties

Belmont, Harrison and Monroe counties – adjacent to Jefferson County, where Coleman has provided health services since 2015 – will become the newest areas to be served by our organization.

2021

A Year of Growth and Opportunities

Reflecting on this Past Year While Keeping an Eye on the Future

We asked our chief officers around the state to share the biggest accomplishments during the past year in their counties. Following are their best and brightest stories that bring hope and encouragement for an even more outstanding year ahead.

Northwest Counties – Allen, Auglaize, Hardin and Beyond

Expansion was the main theme for Coleman in Northwest Ohio. In February 2021, we expanded services to Marion County. This new contract enables us to provide Youth Mobile Crisis Services. This service has proven to be a huge benefit to the community as it has decreased unnecessary law enforcement involvement with youth while increasing access to behavioral health care.

Then in October, Marion County Family and Children First Council contracted with Coleman to be the sole provider of Child and Adolescent Needs and Strengths (CANS) assessments for youth who are placed in Qualified Residential Treatment Facilities. These assessments identify the needs and strengths of these youth and ensure that they receive the appropriate level of care.

Opportunities for growth in other Northwest Ohio counties will likely emerge in 2022 as we explore further expansion in Marion, Logan, and Champaign Counties.



Marion County Family and Children First Council was awarded grant funding for CANS assessments.

We are exploring further expansion within Marion, Logan and Champaign counties.

Southeast Counties – Belmont, Harrison and Monroe

One of the biggest highlights of 2021 was securing a 2022 contract with the tri-county Mental Health and Recovery Board. As a part of this contract, Coleman will provide staffing and support in these key areas:

- Counseling for adults and children
- Case management
- Psychiatry
- Peer Support
- Re-Entry
- Employment Services
- Supervised Visitations
- Jail Diversion
- Guardianship

Coleman is actively pursuing partnerships and developing relationships with additional resources such as law enforcement, judges, magistrates, jails, schools, other agencies, and hospitals, just to name a few.

We are thrilled to become another behavioral healthcare option for the residents in these counties, many of whom had little access to the quality care Coleman provides.

Jefferson County

2021 marked the beginning of Intensive Home-Based Treatment (IHBT) in Jefferson. IHBT training was provided by The Center for Innovative Practices and a few long-time employees transitioned into leadership positions for the growth and expansion of that service.

In addition to the introduction of IHBT, Coleman also debuted Day Treatment for adults in 2021. Since February, we have successfully worked with new referrals and celebrated the graduation of many participants. This service is currently offered at our Gill House location.

Finally, the Jefferson Crisis Stabilization Unit (CSU) is getting closer to becoming a reality! In November, we received our plan change from OhioMHAS allowing for the additional 55-square-feet of space needed for the six-person unit. Next, we will begin hiring staff and planning to serve the community!

These new services filled large gaps of care within the community, improving both access for our clients and the care that we provide to them.

We have been successful with new referrals and graduation of participants

Intensive Home Based Treatment has officially started in Jefferson County



Trumbull and Mahoning Counties

During this past year, Coleman secured several grants and other funding to support many existing and new programs.

The first grant, from the State Opioid Response 2.0, enabled Coleman to hire a Substance Use Disorder (SUD) Navigator, two Case Managers and two Peer Support Specialists. These new positions have already strengthened the current team that works with our clients who have co-occurring disorders.

The other significant grant we received provides Mobile Response and Stabilization Services (MRSS) for Trumbull County. This service, new to the community, brings emergency mental health care to youth and their families when and where it's needed. Coleman has already hired a Case Manager and a Peer Support Specialist, to support the launch of this program. The grant also allows for the hiring of two Counselors.

Finally – Coleman secured all the necessary funding for Heather's House, a new community resource. Expected to open in Summer 2022, it will provide three units of housing to women in recovery and their children.

Received a grant to provide Mobile Response and Stabilization Service for Trumbull County



Secured funding for Heather's House

2021

County Highlights

Portage County

Securing two major grants and collaborating with Jobs and Family Services (JFS) in 2021 helped Coleman solidify our reputation as the go-to provider for critical behavioral health services in Portage County.

We received the Certified Community Behavioral Health Clinic (CCBHC) grant in recognition of the supporting infrastructure and robust services we offer in the County. Thanks to this extra funding, we will be able to make a number of critical hires and increase the number of clients we serve.

Like the expansion in Trumbull county, a Mobilization Response Stabilization Service (MRSS) Implementation grant will enable Coleman to expand community-based crisis stabilization to youth under the age of 21 and their families. This will allow for short-term, targeted, and intensive wraparound services after the initial outreach.

Portage County continues to see success with OhioSTART, a joint program with JFS. For a little more than a year, Coleman has been providing Peer Supporters, who work under our supervision, on a multi-disciplinary team embedded within JFS. They have had such high success rates, in fact, they were featured in Ohio's JFS newsletter last quarter!

In addition, the Bean and the Baker cafe in Ravenna survived the worst of the pandemic and remained profitable. It has also been fully staffed since July 2021. Sales there have shown an increase of more than 15% with the best month, November, increasing more than 30%. We expect this growth to continue in the year ahead.



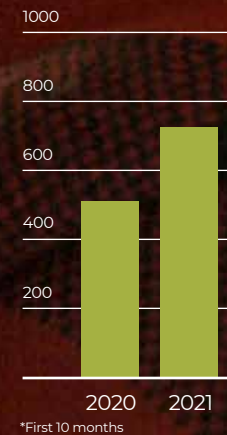
FULLY STAFFED

Since July 2021

+15%

INCREASE IN REVENUE
Since July 2021

2020/2021* Youth Mobile Response Requests



Stark County

The most notable achievement this 2021 was the record-high utilization rate of our Crisis Stabilization Unit (CSU). While we were proud of the 70% bed utilization rate in 2020, we exceeded expectations by averaging nearly 80% in 2021. Put simply, we are serving more people each month, despite the challenges brought on by COVID. With fresh marketing initiatives building awareness of the CSU, we anticipate that this rate will continue to climb throughout 2022.

Coleman opened our doors to children and adolescent clients in the community for the first time! We are now able to serve all ages in outpatient mental health services.

80%

Bed Utilization Rate in 2021

Summit County

In a time when access to care in Summit County is at an all time low due to labor shortages and high demand for dependable, affordable services, Coleman continued to be a front runner for consistent and quality care.

At the end of 2021, Coleman's Summit County Office relocated to 1815 W. Market Street in Akron, allowing for a 30% growth in space, enhanced services and the return of the Substance Use Disorder (SUD) Intensive Outpatient Program (IOP).

Critical new hires strengthened Coleman's internal operations and efficiency. The Summit County office is almost fully staffed, clients are being assigned Case Managers within 24 hours and clients are enrolled to receive ongoing services in under two weeks.

[Read more success stories from all our counties on page 16.](#)

Employment Services Spotlight

With the expansion of the Supported Employment Program, we have been able to improve outcomes for our clients, increase collaboration with clients, employers, and stakeholders; and create more harmony between employment and clinical services. This has helped support our clients to achieve their educational and vocational goals.

One such success story is that of Ryan. Last year, through the support of the Supported Employment program, he secured a full-time position with a local agency as a Peer Supporter. Starting in September 2021, Ryan began working with our supported employment team. He shared his passion for helping others and that he wanted to pursue state certification as a peer supporter. With guidance from his Coleman employment specialist, Ryan completed the extensive training that's required. He has now been employed for more than two months and is thrilled with his new job and the opportunity to make an impact in his community.

2021

Client Stories

JEFFERSON COUNTY –

“I was kicked out of my foster parents’ home when I turned 18. I was homeless, eating out of dumpsters, sleeping near the river under a tarp using my jacket for a pillow. Coleman saved my life. If it wasn’t for them, I wouldn’t be here. They’re lovely people and they care about the homeless.”

Coleman saved my life. If it wasn’t for them I wouldn’t be here.

Will

PORTAGE COUNTY –

“My eight-year old son was so down on himself because of his struggles in school and his negative behaviors. He said he wanted to be ‘thrown out with the trash.’ He enjoys going to his counselor at Coleman and feels safe when talking to her. He is doing so well now. He has developed daily skills to take care of himself and be okay in his own body.”

He enjoys going to his counselor at Coleman and feels safe when talking to her.

Andrea

PORTAGE COUNTY –

“As a kid, I was told I would never achieve anything. I attempted suicide at 15 and was sent to a psychiatric hospital. I was referred to Coleman when released. At Coleman I get psychiatric services, counseling and employment services. I have a job and have Coleman to thank for learning skills and achieving stability. Coleman helped me see what life has to offer. My 15-year old self would be amazed.”

Coleman helped me see what life has to offer. My 15-year old self would be amazed.

Zach

AAH –

“I was a functional alcoholic. A lot of men won’t say they’re not doing so well. I played that game... the one where you push everyone away and say, ‘I’ve got this’ and build walls to keep them out. Now I tell people, ‘There is help at Coleman. They help you take control of your own life and succeed and thrive.’”

They help you take control of your own life and succeed and thrive.

Phil

PORTAGE COUNTY –

“I was orphaned as a young child and grew up in lots of foster homes. That led to depression and trust issues. I attend Options and enjoy the poetry program there. Poetry allows me to express my feelings. Coleman has helped me so much. If it wasn’t for Coleman, I wouldn’t be here.”

Coleman saved my life. If it wasn’t for them, I wouldn’t be here.

Rick

AAH –

“I was sexually abused as a child and grew up in an alcoholic home. That led me to drinking. I have been hospitalized many times due to suicide attempts or ideation. When I came to Coleman, I was homeless. I was diagnosed with depression. Coleman helped me change my life and get a job. I now have hope.”

Coleman helped me change my life and get a job. I now have hope.

Annie

SUMMIT COUNTY –

“My mother told me she didn’t want me. There was a lot of abuse and I couldn’t do anything to please her. When I came to Coleman, I was divorced with a couple of kids, no car, and in a lot of debt. My case manager helped me learn skills and find resources to help get me caught up. I now work at Coleman Data Solutions. 75% of the employees there have a disability. I don’t have to hide my illness. I can now acknowledge that I have a mental disability. Now I have confidence and more determination.”

Now I have confidence and more determination.

Seraphina

PORTAGE COUNTY –

“At age six I was diagnosed the first of several mental illnesses. I was afraid to leave my house or talk to people. couldn’t deal with noises, smells or sounds. I even had trichotillomania which means I was pulling out my own hair. Coming to Coleman was a big turning point. I have learned to manage my illnesses and my behaviors. Without Coleman, I would be in the same place as 10 years ago – isolated. The part Coleman has played in helping me grow as a person is really immense.”

Without Coleman, I would be in the same place I was 10 years ago - isolated.

Taylor

STARK COUNTY –

“I lost custody of my four kids and spent time in Marysville due to drug issues. I’ve been to many places in the area for psychiatry and counseling, but when I came to Coleman it was different. I learned rules for myself and how to focus on “me” and not those around me. Coleman really cares about how you’re doing, how you feel and what your surroundings are. Coleman has helped me tremendously.”

Coleman really cares about how you’re doing, how you feel and what your surroundings are.

Michelle

STARK COUNTY –

“My parents introduced me to mental illness and drug addiction. I have lived through a lot of horrific things. If it weren’t for Coleman, I’d be on the streets. I don’t know what I’d do without my Coleman apartment. I have learned so much and want to give back to others. Without Coleman I would have no hope.”

I don’t know what I’d do without my Coleman apartment.

Rosie

2021

Coleman Events

Another Year of Virtual Success!

For the second consecutive year, most of Coleman's popular fundraising events remained virtual. As our employees and clients continue to adapt to the ongoing pandemic, one thing remains certain: our commitment to building stronger communities, maintaining awareness, and cultivating support is unwavering. And thanks to our donors, we can confidently continue to fulfill Coleman's mission.

Art For Recovery



This year's **Art for Recovery** again succeeded as a virtual event. Staying true to its roots of celebrating art and philanthropy, Coleman Health Services was able to raise more than **\$20,770** to benefit Allen, Auglaize, and Hardin Counties. Through a combination of its signature art auction, gift basket auction, gift card wall, wine wall, raffles, and games, many people supported the event, which ran from September 20 – October 20.

As one of many sponsors, ArtSpace Lima partnered with Coleman to bring a signature award to this auction. Following the theme, "Rediscover Hope," artists were encouraged to submit works in all mediums that highlight the light, feeling and emotion of hope and recovery.

Other sponsors included Bluffton University, Citizens National Bank, Creative Counseling Solutions, HCF Management, OmniSource Corporation, Proforma, Send Out Cards, Sign Solutions of Ohio, Sullivan Insurance Agency, Tom Ahl Family Dealership, Tuttle Construction, and Linda Chartrand.

We are also grateful for the generosity of those who donated auction items. And a big thanks to the group that worked so hard to make this event possible!

\$20,770



33rd ANNUAL STILL Right at Home \$94,333

Our premier annual fundraiser, in its 33rd year, took place as a virtual event again in 2021. Renamed "**Still Right at Home,**" it featured the same great events it's been known for over the years.

Running from September 16 – 23, participants from all over Ohio gathered with friends and family in their own homes to bid on unique items such as artwork, locally made jewelry, luxury vacation packages, and premium sporting and cultural experiences. In addition, raffle tickets were available for the chance to win a beautiful oil painting by Jance Lentz and two high-end "Stock the Bar" baskets. Plus, everyone was a winner in the ever-popular Wall of Wine, especially the two people who came away with the rare, \$100 bottles. Individual and corporate sponsors also contributed significant financial support. Altogether, this event raised more than **\$94,333** to support Coleman's behavioral health and support services.

A live, wrap-up celebration was held at 7pm on September 23, giving us the opportunity to introduce new President and CEO Hattie Tracy, share stories about what makes Coleman special, and recognize those who worked so diligently to coordinate the event.

THE Nelson Burns LEGACY FUNDRAISER

Last summer marked the end of a remarkable era as we celebrated the extraordinary career of President and CEO Nelson Burns, who retired after leading Coleman for nearly 36 years. To recognize and honor his accomplishments, we hosted a virtual celebration event on Saturday, June 12.

Nelson and his wife, Suzanne, launched **The Nelson and Suzanne Burns Endowment** with an initial pledge of \$10,000. As an organization, Coleman's goal was to raise \$35,000 to celebrate his years as CEO. We are thrilled to report that we exceeded that by raising more than **\$48,537**. This endowment gives Coleman the flexibility to address a community's greatest areas of need, instead of taking a one-size-fits-all approach. We are proud to ensure that Nelson's legacy will live on for years to come.



\$48,537



Coleman Cup \$7,783

Saturday, August 7, kicked off the 5th Annual Coleman Cup golf outing at Cranberry Hills Golf Course in Warren. With an afternoon start time, 16 foursomes hit the links to enjoy a day of golf, with dinner, drinks, and entertainment included. Between sponsorships and individual golfers, Coleman raised more than **\$7,783** to benefit Heather's House, a home being renovated in Warren that will provide supportive housing for mothers in recovery and their children.

2021

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The 2021 Coleman Circle of Care recognizes those distinguished supporters who make Coleman Professional Services a philanthropic priority each year through their generous support of signature events, in-kind goods or services, or a minimum of \$250 annually. This special group of caring individuals, organizations, corporations and foundations allow us to fulfill our mission of fostering recovery, building independence, and changing destinies for all, regardless of their ability to pay.

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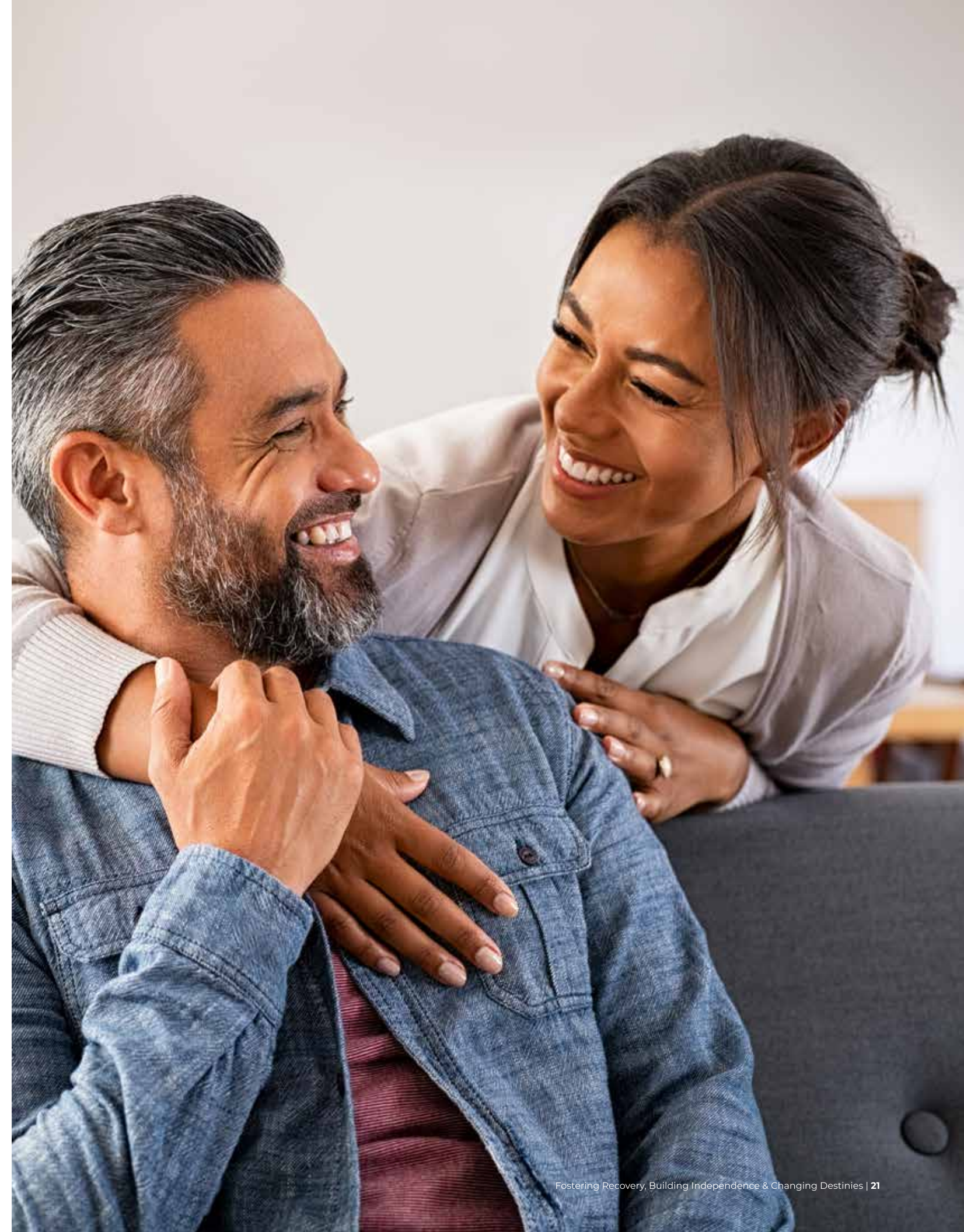
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Coleman thanks these generous donors and appreciates the legacy they have arranged for those Coleman serves now and in the future. If you share the Coleman mission – Fostering Recovery, Building Independence, Changing Destinies – then consider supporting Coleman in the form of a legacy. Your positive impact will live on after you.

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Cheryl Evans

Frances Higgins

Crynn Kolleth

In Memory of Jason Robicheaux

Laurie Robicheaux

In Memory of Glenn Saltzman

Ruth Saltzman

In Memory of Linda Sandvoss Spargur

Laing & Sandra Kennedy

In Memory of Tina Scheetz

Richard & Ruth Scheetz

In Memory of Lisa Seymour

Every effort has been made to publish a list without errors or omissions. In the event a mistake has been made, please contact the Resource Development Department at **330-676-6876** or email **HowToHelp@ColemanServices.org**.



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Whether you're seeking services for crisis management, behavioral health and addiction, employment, residential or another concern, we are here to help you.



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